

Industry Qualifications

Level 3 Diploma in Warehousing and Storage (QCF)

Introduction

The revised Skills for Logistics qualifications look different as they all combine Capability (Knowledge) with Competency into a single qualification. They are all mapped directly to the revised National Occupational Standards (NOS) on a one to one basis so that employers, employees and learners can be confident that they meet the skills requirements for our sector.

The qualifications are more flexible and will allow you to achieve the qualification in 'bite-sized pieces'.

The Qualification

This qualification is for those who are working or who wish to work in a supervisory capacity in a warehousing and storage facility in logistics. There are 4 mandatory units with a choice of options to be taken from the groups as shown below. The minimum credit value that must be taken to achieve the qualification is 40 and the maximum credit value is 52.

You can also take the qualification as part of the Warehousing and Storage Advanced Apprenticeship.



Mandatory units

SfL Number	Title	Credit
2SfL12	Contribute to the provision of customer service in logistics operations	3
3SfL42	Provide leadership for your team in logistics operations	4
3SfL33	Supervise the receipt, storage or dispatch of goods	6
3SfL193	Take responsibility for health, safety and security in your team	3
	Total	16

Optional units

Group 1 – 3 units to be taken from this group

SfL Number	Title	Credit
2SfL19	Moving and/or handling goods in logistics operations	4
2SfL24	Use equipment to move goods in logistics operations	3
2SfL31	Process returned goods in logistics operations	3
2SfL32	Sort goods or materials for recycling or disposal in logistics operations	3
2SfL34	Check stock levels and stock records	3
3SfL27	Maintain the safety and security of hazardous goods and materials in logistics operations	6



2 units to be taken from each of the following groups 2 and 3

Group 2

SfL Number	Title	Credit
3SfL43	Allocate and check work in your team in logistics operations	3
2SfL44	Inducting new colleagues into a logistics operation	2
3SfL50	Manage own resources and professional development in logistics operations	2
3SfL55	Recruit, select and keep colleagues in logistics operations	4
3SfL56	Build and manage teams in logistics operations	4

Group 3

SfL Number	Title	Credit
3SfL36	Schedule logistics operations to meet customer requirements	4
3SfL68	Arrange the transportation of goods using multiple transport modes	3
3SfL69	Organise the preparation of documentation for the transportation of goods	3
3SfL35	Ensure compliance with legal, regulatory, ethical and social requirements in logistics operations	3



1 unit to be taken from each of the following groups 4 and 5

Group 4

SfL Number	Title	Credit
3SfL37	Optimise the use of logistics resources	3
3SfL38	Respond to problems in logistics operations	3
3SfL40	Improve the performance of logistics operations	4
3SfL41	Minimise the environmental impact of logistics operations	3

Group 5

SfL Number	Title	Credit
2SfL47	Release vehicles for daily tasks	2
3SfL39	Apply technology in logistics operations	4
3SfL52	Monitor vehicle movements	2
3SfL54	Manage the traffic office	4
3SfL167	Principles of food safety supervision in logistics	3

